

Rental Agreement

By accepting this agreement via unitedbabytravel.com, email, fax, verbal telephone authorization, text and/or checking the "I Agree" box during checkout you are accepting and agree to the terms of this rental agreement. By accepting this rental agreement you are also accepting the unitedbabytravel.com website Privacy Policy, Terms Of Use, and Answers to questions listed on the website.

If you do not agree with the rental agreement you must cease pursuing equipment rental with unitedbabytravel.com immediately.

All United Baby Travel equipment and accessories are used at the renters risk of loss or injury of any type. Customer is responsible for any and all rented equipment from United Baby Travel. You agree to hold harmless and indemnify United Baby Travel and all people associated with the company including non-United Baby Travel staff involved with delivery or pick up of all equipment such as hotel/resort/delivery service employees from any and all claims and or injuries up to and including death.

Renter is responsible for familiarizing themselves with the proper operation of the equipment before using.

United Baby Travel reserves the right to substitute equipment of similarity. In the event equipment becomes unavailable you will be notified as soon as possible. If we are unable to deliver equipment due to premises access issues we will contact you for an alternate destination to provide your equipment rental. If alternate arrangements cannot be made we reserve the right to cancel the order and refund your money.

You agree to abide by any and all state and local laws enforced upon rental equipment. You agree to use all equipment with care.

Customer is responsible for theft, loss, or damage to equipment and/or accessories. In the event of theft, loss, or damage while equipment or accessories are in the renters' possession, the renter hereby authorizes United Baby Travel to charge the customer for any costs to replace and/or repair lost or damaged equipment, parts or accessories.

Optional Rental Insurance for a flat fee of \$10 covers up to \$150 of repair and/or replacement cost of rental equipment, in the event it is stolen, lost or damaged.

All equipment and accessories must be returned in the same condition originally received.

Failure to do so will result in a \$35.00 fee for extra cleaning.

Upon discovering any lost or missing items you must call us immediately. Failure to do so will void insurance.

Renter agrees to return all rental equipment and accessories to original delivery location unless other arrangements have been made no later than 3 days prior to the end of the original rental date. To make arrangements you must talk with a person on the phone or receive confirmation through e-mail. Late equipment returns will be charged additional rental day charges + \$35.00 Late Fee.f

Customer is responsible upon receipt of all rental equipment to inspect the equipment for proper functionality before usage. If at any time during the rental period equipment does not function properly cease usage immediately. After ceasing use contact United Baby Travel to make

arrangements for equipment pick up and replacement. Customer will then have the option to continue the rental period with equipment and or accessories or receive a pro-rated refund for the unused portion of the rental period.

Any cancellations must occur 48 hours prior to the first day of rental to receive a full refund. Cancellations within 48 hours of the first rental day will receive 50% of the total order. United Baby Travel will issue the refund within 7-10 business days to the original funding source. Rental Equipment and Accessories are to be used exclusively by the renter only.

Your delivery/pick up site information may be disclosed with the destinations' employees and staff. This allows proper drop off and pick up of rental strollersequipment at the location of your choice selected upon reservation.

CUSTOMER AGREES TO INDEMNIFY, DEFEND, AND HOLD UNITED BABY TRAVEL AND ITS AGENTS, HARMLESS FROM ANY CLAIMS, LIABILITIES (INCLUDING NEGLIGENCE, TORT AND STRICT LIABILITIES), EXPENSES, INCLUDING REASONABLE ATTORNEY'S FEES, ARISING FROM OR RESULTING FROM THE MANUFACTURE, POSSESSION, CONDITION, USE, OPERATION, HANDLING, TRANSPORTATION, AND/OR RETURN OF THE RENTED EQUIPMENT AND/OR CUSTOMER'S BREACH OF ANY TERM/CONDITION OF THIS AGREEMENT.

By accepting this rental agreement you agree to and acknowledge you have selected rental equipment and accessories that are acceptable for your needs. You understand United Baby Travel is not the manufacturer or designer of the rental equipment or accessories. United Baby Travel is not responsible to use manufacturer warranty for itself or the customer. You understand the rental equipment and accessories are rented as is.